

General Terms and Conditions

Booking

Booking is subject to room availability and will not be confirmed until payment is received. Payment must be made before arrival. The contract is renewable on a monthly basis. In regards to any modification that should occur after booking, the association is compelled to behave within reasonable limits. If the requested modifications are chargeable, the client will be debited with the costs.

Should the client cancel the booking, the estimated fine is as follows:

10% of the total cost (for cancellation prior to 21 days before arrival)

30% (between 20/15 days before arrival)

50% (between 14/3 days before arrival)

100% (between 2 days and 24 hours before arrival).

Means of payment

Credit Card

Apartment rental conditions

A 200,00 € deposit shall be paid on delivery of keys. The deposit will be refunded on verification of the accomodation's conditions.

Complaints

The client must forward his complaints in writing to the property owner and a copy to us, within ten days after departure.

Liability

Clients please be aware that Bed and Breakfast Service cannot be considered for any reason responsible for any damage to the property.

Controversy

The Forum of Turin is the sole authority responsible for any controversy or claim arising out of or relating to these Terms of Service.

Any controversy or claim may be settled by binding arbitration if agreed between the parts. The Arbitral Commission is composed of three arbitrators: one arbitrator for each part and a second one acting as President. If the parts do not come to an agreement, the President is elected by the two parts already appointed or by the President of the Forum of Torino. When conciliation is not possible, the Arbitral Commission, based in Torino, will decide according to the Italian laws.

Please indicate in legible handwriting any significant medical condition (e.g. food allergies, etc.)

Date _____ Signature _____